

06/29/01  
1054 U.S. PTO

07-02-01

A

Attorney Docket No. YOR920010334US1

1054 U.S. PTO  
09/896254  
06/29/01

**IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE**

**PATENT APPLICATION**

**APPLICANT(S):** Joseph L. Hellerstein  
Gautam Kar  
Alexander Keller  
W. Nathaniel Mills, III  
John F. Morar

"Express Mail" Label No. ET47303835145  
I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated below and is addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit: **June 29, 2001**

Signature: Judy E. Ryan

**ASSIGNEE  
NAME:** International Business Machines Corporation

**ASSIGNEE  
RESIDENCE:** Armonk, New York

**TITLE:** Automated Service Level Management  
in Financial Terms

**ASSISTANT COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231**

**SIR:**

Enclosed are the following papers relating to the above-named application for patent:

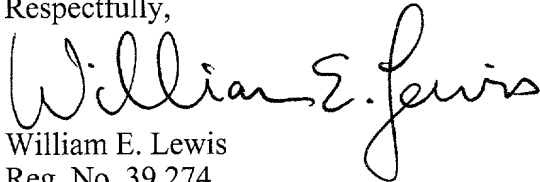
Application - 15 pages of Specification, 6 pages of Claims and 1 page of Abstract  
8 Sheets of informal drawing(s)  
Declaration and Power of Attorney (unexecuted)

CLAIMS AS FILED				
	NO. FILED	NO. EXTRA	RATE	CALCULATIONS
Total Claims	39-20 =	19	x \$18 =	\$342
Independent Claims	4-3 =	1	x \$80 =	\$80
Multiple Dependent Claim(s), if applicable			\$260 =	\$0
Basic Fee				\$ 710
			<b>TOTAL FEE:</b>	<b>\$1132</b>

Please file the application and charge **International Business Machines Corporation Deposit Account No. 50-0510** the amount of \$1132, to cover the filing fee. In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **International Business Machines Corporation Deposit Account No. 50-0510** as required to correct the error. Duplicate copies of this letter are enclosed.

Please address all correspondence to: **Ryan, Mason & Lewis, LLP, 90 Forest Avenue, Locust Valley, New York 11560**. Telephone calls should be made to the under-signed attorney at (516) 759-2946.

Respectfully,

A handwritten signature in black ink that reads "William E. Lewis". The signature is fluid and cursive, with the first name "William" being the most prominent.

Date: June 29, 2001

William E. Lewis  
Reg. No. 39,274  
Attorney for Applicant(s)  
Ryan, Mason & Lewis, LLP  
90 Forest Avenue  
Locust Valley, New York 11560

11560  
90 Forest Avenue  
Locust Valley, New York 11560